

Podiatry service



Information for
service users
and carers

April 2011

Confidentiality

All our staff are required to abide by a strict code of conduct on confidentiality. We will only share information with those who need to know in order to provide good quality care. Occasionally there may be exceptions to this, for example to support a clinical audit or to monitor the quality of care provided. We will usually discuss this with you beforehand.

How to find the podiatry clinics

Market Street Health Centre

20 Market Street
Woolwich SE18 6QR

Gallions Reach Health Centre

Bentham Road
Thamesmead SE28 8BE

Kidbrooke Health Centre

10 Telemann Square
Ferrier Estate SE3 9YR

Coldharbour GP Practice

79 William Barefoot Drive
Eltham SE9 3JD

Vanbrugh Health Centre

Vanbrugh Hill
Greenwich SE10 9HQ

Alderwood GP Practice

Alderwood Road
Eltham SE9 2JY

Fairfield Health Centre

Fairfield Grove
Charlton SE7 8TX

How to contact us

Tel: 020 8836 8622
(Mon-Fri 9am-4.45pm)
Fax: 020 8856 6722

Garland Road Health Centre

Garland Road
Plumstead SE18 2AE

PO Box 5341
London SE18 9AP

Manor Brook Medical Centre

117 Brook Lane
Blackheath SE3 0EN



What is Podiatry?

The podiatry service deals with the assessment, diagnosis and treatment of conditions affecting the lower limbs and feet.

The service is provided by Greenwich Community Health Services which is run by Oxleas NHS Foundation Trust.

How can a podiatrist help me?

A podiatrist can assess you if you have urgent or non-urgent foot problems.

Examples of urgent foot conditions include:

- Reduced sensation (loss of feeling) in your feet
- Poor circulation (blood supply) and or chilblains
- An infection or resistance to infection
- Problems with wound healing
- Open wounds or ulcers on the foot.

You may also see a podiatrist if you have other problems such as:

- Foot deformities (hammer toes, bunions and club foot etc)
- Skin disorders (such as psoriasis or fungal skin infections)
- Very hard skin leading to a corn
- Painful feet
- Problems with the function or action of the foot (this can affect the whole leg and lower back)
- Ingrown/infected toenails
- Children with developmental problems affecting the foot
- Problems with difficult toenails.

What can I expect?

Once assessed, you will be provided with advice and treatment (if required). This will be based on a care plan which will be reviewed after an agreed period of time.

At the end of your care plan you will be discharged from the service with advice on how you can manage your foot problems.

How do I apply for podiatry treatment?

We have an open access referral system. This means that you can contact us directly if you have a foot problem for an assessment. Alternatively your GP or another health or social care professional can refer you. Everyone with a Greenwich GP will be offered an assessment appointment.

Ongoing treatment will be provided on the basis of your medical and foot health needs. You will be asked to attend a central clinic for your initial assessment followed by regular reassessments of your care plan if necessary.

All new patients (with a Greenwich GP) will need to be registered with Greenwich Podiatry Service. You can do this by completing a referral form available from your GP practice or by contacting our Single Point of Access Team on 020 8836 8622, Monday to Friday from 9am to 4.45pm.

There will be a chance for you to ask questions and you may like to write them down before your appointment and keep them handy.

Your opinion matters

Oxleas NHS Foundation Trust is committed to providing the highest standards of care, so we welcome your views on the services we provide. If you would like to comment, make a suggestion or make a complaint, please speak to the person you normally see or ask to speak to the team manager. You may also like to speak to our Patient Advice and Liaison Service (PALS) by ringing freephone 0800 917 7159.